

SMART CITIZEN ASSISTANT

Empowering citizens with 24/7 instant information access across West Tripura District. Powered by Retrieval-Augmented Generation (RAG) to deliver verified, real-time guidance directly from official government circulars and welfare notifications.

DISTRICT ADMINISTRATION • WEST
TRIPURA • NIC INITIATIVE



Government of Tripura



BRIDGING THE INFORMATION GAP FOR CITIZENS

CURRENT CHALLENGES

- Citizens navigate multiple webpages and lengthy PDF notifications.
- Routine information often requires visiting government offices.
- Repetitive queries increase administrative workload and response time

OUR SOLUTION

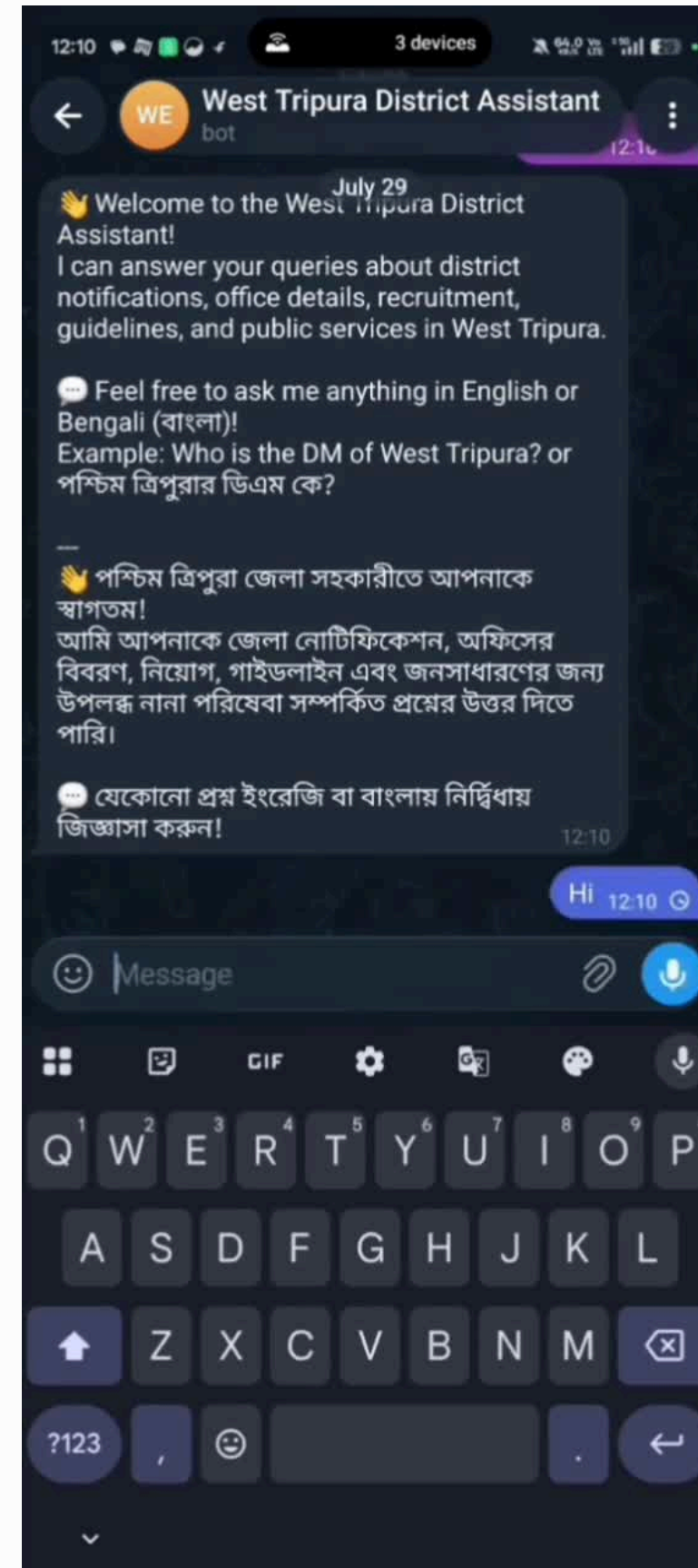
- Ask questions in natural language through Web or whatsapp(future).
- Powered by Retrieval-Augmented Generation (RAG) using official district documents.
- Provides instant, accurate, and source-backed responses 24×7.

KEY BENEFITS

- 24×7 access to verified government information.
- Reduces repetitive inquiries at district offices.
- Improves citizen experience through faster and transparent service delivery.



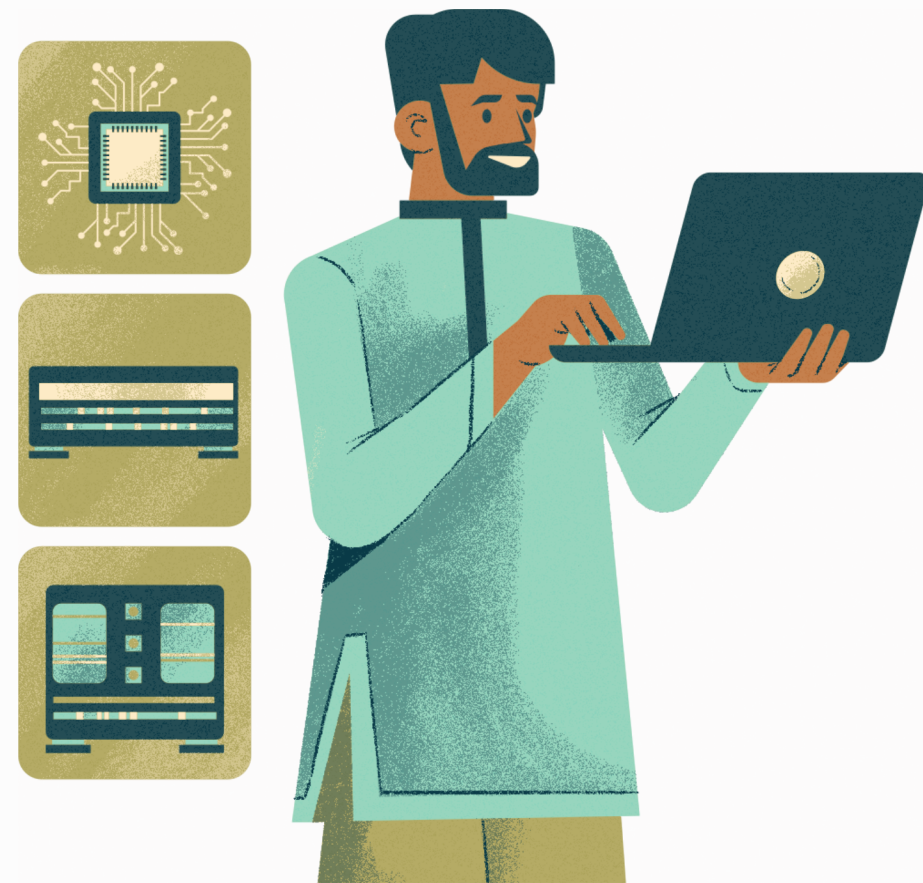
LIVE SYSTEM DEMONSTRATION



Live prototype demo showing real-time query handling, verified RAG retrieval, and instant answer streaming.

DRIVING DIGITAL GOVERNANCE THROUGH AI

Empowering Citizens Through Trusted & Accessible Government Information



CITIZEN BENEFITS

- 24×7 access to official information
- Instant, source-backed answers
- Easy to use through natural language

ADMINISTRATIVE IMPACT

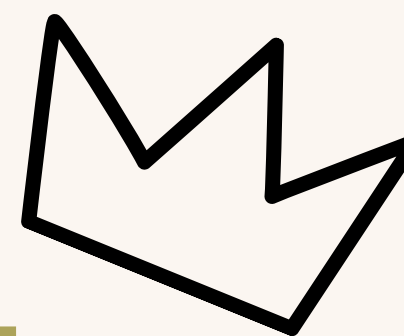
- Reduces repetitive public inquiries
- Faster citizen service delivery
- Improves operational efficiency

FUTURE VISION

- WhatsApp Business Integration
- Bengali & Kokborok Support
- Voice Assistance

TRUST & RELIABILITY

- Verified official government information
- Source-backed AI responses
- Secure and scalable architecture



**THANK YOU
VERY MUCH**

